

Approved Data Sub-Processor List

AdvT Group

Reference: ADVT-001

Version: 1.2

Contents

1. Scope.....	2
2. Subject Matter	4
3. Duration	4
4. Summary of Changes:.....	4
5. Reviewed By:	5

1. Scope

AdvancedAdvT Limited (“AdvT Group”) engage with the following sub-contractors to deliver our products and services which may process end customer personal data. Refer to the applicable Business Unit’s (“BU”) standard terms and conditions, associated product order or terms agreed with end customer (“Agreement”) for further details. List below may change from time to time;

Business Unit	Sub Processor	Nature and purpose of the processing of Personal Data	Categories of Personal Data	Tenant Locations (as may be amended from time to time) & Sub-Processor URL Links (where available)
Group (All)	Capita Plc and Affiliates	- Microsoft Azure subscription, - Back office IT Services and Software, - Modern Work Place, - Checkpoint VPN, - Software Development in India; and - Ark Datacentre for CHKS (limited to server storage/ internet and firewall)	Customer Employees Suppliers	Capita: UK, Poland (and India, with no access to personal data without prior customer consent if required for a technical fault). Microsoft Azure: Global – restricted to the regional tenant and back up tenant https://www.microsoft.com/en-gb/trust-center/privacy/data-access Checkpoint VPN: Sub-Processors List - Check Point Software
Group (All)	Global 4 Communications Ltd	Telephony Services	Customer Employees	UK https://www.global4.co.uk/
Group (All)	Asset Services Limited trading as Message Direct	Out of Hours Telephony Services	Customer Employees	UK https://asgl.eu.scrut.io/
Group (All)	Sugar CRM Inc	CRM system	Customer Employees	UK, Ireland & Germany https://sugarai.com/legal/sub-processors
Group (All)	Softcat Plc	Security Operations Centre and consultancy	Customer Employees Suppliers	UK
	Softcat Plc reseller for Service Now	Service Management Portal	Customer Employees Suppliers	UK https://www.servicenow.com/content/dam/servicenow-assets/public/en-us/doc-type/legal/servicenow-sub-processors.pdf
	Softcat Plc reseller for AFJ Solutions Consultants	Service Now consultants for AdvT environment	Customer Employees Suppliers	UK

Business Unit	Sub Processor	Nature and purpose of the processing of Personal Data	Categories of Personal Data	Tenant Locations (as may be amended from time to time) & Sub-Processor URL Links (where available)
	Softcat Plc reseller for Microsoft 365	Microsoft 365 Licenses	Employees	UK https://www.microsoft.com/en-gb/trust-center/privacy/data-access
Group (All)	Docusign	Contract electronic signature	Customer Employees Suppliers	UK, Ireland https://www.docusign.com/trust/privacy/subprocessors-list
Group (All)	AdvancedAdvT Limited and its Affiliates	AdvT Group functions, systems and services	Customer Employees Suppliers	UK
Group (All)	Virtuoso IT Limited	Microsoft365 AvePoint Cloud Backup	Customer Employees Suppliers	UK
Group (All)	Provident C.R.M Ltd	Sugar CRM consultants	Customer Employees Suppliers	UK, Ireland
Retain	Progress Software Corporation	Sharefile Encrypted file sharing	Customer Employees	UK, Germany & Ireland https://www.progress.com/legal/privacy-center
Retain	Aha! Labs Inc	Customer Idea's Portal	Customer Employees	Virginia, U.S. and Ireland, EU Sub processors: US https://www.aha.io/legal/subprocessors
Retain	Sendgrid, Twilio Inc, purchased through Capita Plc	Routing and transmission of emails	Customers Employees Suppliers	US, UK, EU https://www.twilio.com/docs/sendgrid/data-residency/locations-eu https://www.twilio.com/en-us/legal/sub-processors
WFM & HFX	Odoo S.AA	Order, quotation and invoicing system and Customer support hosted in Google Cloud	Customer Employees	UK, Belgium, Canada, France and Belgium https://www.odoo.com/documentation/19.0/legal/terms/enterprise.html https://www.odoo.com/documentation/19.0/legal/terms/terms_of_sale.html
WFM	Go To Assist	Encrypted file sharing	Customer Employees	UK, Germany, Ireland, Sweden and the Netherlands https://www.goto.com/company/trust/compliance/gotoassist
inSTREAM	Amazon Web Services	InSTREAM platform	Customer Employees Suppliers	London region (eu-west-2) with global services used for content distribution and web data transfers with edge location details here: https://aws.amazon.com/cloudfront/features/?whats-new-cloudfront.sort-by=item.additionalFields.postDateTime&whats-new-cloudfront.sort-order=desc#Global_Edge_Network
inSTREAM	Google Cloud	Used from time to time in solutions provided to Customers	Customer Employees Suppliers	UK https://cloud.google.com/terms/subprocessors
inSTREAM	Sinch Email (Mailgun)	transactional email services for sending and receiving emails to/from inSTREAM	Customer Employees Suppliers	UK, Germany, Ireland
inSTREAM	Storecove	Peppol access point for e-invoicing	Customer Employees Suppliers	UK, Germany
inSTREAM	Amplify5	Offshore delivery of Human in the Loop	Customer Employees Suppliers	UK and South Africa
inSTREAM	Potts Print UK	Collection, opening, sorting and scanning paper into digital documents	Customer Employees Suppliers	UK
inSTREAM	SPS UK	Collection, opening, sorting and scanning paper into digital documents. Outbound print providers.	Customer Employees Suppliers	UK
inSTREAM	FX My Data Ltd	CPU/ disk performance monitoring	Customer Employees	UK & Australia
inSTREAM	Quickbooks (Intuit)	Invoicing Archive	Customer Employees	UK & EU https://www.intuit.com/privacy/statement/

Business Unit	Sub Processor	Nature and purpose of the processing of Personal Data	Categories of Personal Data	Tenant Locations (as may be amended from time to time) & Sub-Processor URL Links (where available)
HFX	Wasabi	Data back-up storage	Customer Employees Supplier	UK
HFX	Team Viewer	Remote access	Customer Employees	UK & EU
HFX	We Transfer	Encrypted file sharing	Customer Employees	UK, EU
HFX	Teamwork	Project Management	Customer	UK, EU (hosted in AWS)
GOSS	Amazon Web Services	SaaS Platform: UK and EEA clients	Customer Employees Suppliers	UK
GOSS	Amazon Web Services (Amazon Bedrock)	Provision of generative AI functionality; processing user prompts and generating AI-assisted outputs within the SaaS platform.	Customer Employees	UK
GOSS	Amazon Web Services	SaaS Platform: US clients	Customer Employees Suppliers	US
GOSS	Amazon Web Services	Routing and transmission of emails	Customer Employees Suppliers	Ireland
GOSS	Google Cloud Platform	SaaS Platform and Disaster Recovery	Customer Employees Suppliers	UK
GOSS	Cloudflare	Core Application Layer Service	Customer	Global distribution: https://www.cloudflare.com/en-gb/cloudflare-customer-dpa/
GOSS	Dotdigital (dotdigital.com)	Email marketing automation	Customer	EU and EEA

2. Subject Matter

Provision of the Products and/or Services specified in the Agreement.

3. Duration

The term of the Agreement, including any legal retention requirements by the applicable laws or as otherwise set out in the Agreement.

4. Summary of Changes:

Version	Date	Summary of Changes
1.0	Sept 2025	Document produced
1.1	March 2026	Added already existing Group Sub-processors, AFJ & Provident, for Retain Sendgrid and for Celaton FX My Data Ltd and Quickbooks (Intuit).
1.2	July 2026	Administrative updates, including URL links with existing sub-processors and updated existing Sub-Processors for GOSS & HFX (Wasabi)

5. Reviewed By:

Version	Date	Name	Title
1.0	Sept 2025	Hugues Lecoeuche Greg Eldridge Carol Betsworth	Integration Director Integra Commercial Director Associate Commercial Director
1.1	March 2026	Hugues Lecoeuche Greg Eldridge Carol Betsworth	Integration Director Integra Commercial Director Associate Commercial Director
1.2	July 2026	Hugues Lecoeuche Greg Eldridge Carol Betsworth	Integration Director Integra Commercial Director Associate Commercial Director